

8-31-12

**TTi WARRANTY PROGRAM ANNOUNCEMENT**

The **PowerStroke** brand has been added to the **TTi** warranty program. PowerStroke products consists of lawn & garden and power tool products similar to the current products you are now servicing. Please submit warranty claims electronically using the *TTi* warranty portal as usual. The PowerStroke brand products are listed in the *TTi* lawn & garden “Flat Rate Manual” dated September 2011, and also in the *TTi* power tool “Labor Rate Chart” dated May 2012.

If you experience any problems submitting warranty claims, please call the dedicated ASC phone line:

(877)-371-8735, option 3

Larry Snider

Service Manager

Techtronic Industries North America, Inc.

(800) 323-4615, ext. 3285